

## TRAVEL INSURANCE

The company strongly recommends guests arrange travel insurance to cover cancellations and delays due to unforeseen circumstances, or those beyond all control (e.g. inclement weather, strikes, seismic events). It is also recommended guests arrange medical and personal insurance to cover any medical expenses, loss of baggage, loss of personal belongings, or other such travel mishaps. Guests agree both the company and any local partner operators are not liable for any of such unforeseen circumstances, and hold both parties harmless. All claims to reimbursements for insurance must go directly through the insurance provider, and not through Walks or its affiliates.

## LIABILITY

Wine club Italy(A Delaware Limited Liability Company) and its websites, brands, subsidiaries, affiliated entities, employees and agents act only as agent for the various suppliers that provide transportation, sightseeing, guiding, accompaniment, escort, activities, or other services connected with any booked tours. Such services are subject to the terms and conditions of those suppliers. Wine club Italy LLC and its respective employees neither own nor operate any person or entity which is to, or does, provide goods or services for these trips, tours and forms of transportation, and, as a result, do not maintain any control over the personnel, equipment, or operations of these suppliers, and assume no liability for and cannot be held liable for any personal injury, death, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) sickness, weather, strikes, hostilities, wars, terrorist acts, acts of nature, local laws or other such causes (2) any wrongful, negligent, willful, or unauthorized acts, defect, omissions or default on the part of any of the tour suppliers, or other employees or agents in performing these services, (3) any defect in or failure of any vehicle, equipment, instrument owned, operated or otherwise by any of these suppliers, or (4) any wrongful, willful, or negligent act or omissions on any part of any other party not under the direct supervision, control or ownership of Wineclubitaly.com All services and accommodations are subject to the laws and regulations of the country in which they are provided. Wineclubitaly.com is not responsible for any baggage or personal effects of any individual participating in the tours or trips arranged by Wineclubitaly.com Individual travelers are responsible for purchasing a travel insurance policy, if desired, that will cover some of the expenses associated with the loss of luggage or personal effects.

## FORCE MAJEURE

If a site, attraction, or visit on your schedule tour service/itinerary is closed due to force majeure, including strikes or other unforeseen closures, Wineclubitaly.com will do its best to contact guests soon as possible, and offer a suitable substitution, reschedule a different service, or provide a refund, pending availability and at full company discretion.

## DISPUTES

This terms & conditions agreement is governed by U.S. law and, in case of a dispute that cannot be settled amicably, exclusive jurisdiction is conferred on the U.S. court. Guests agree that any controversy between the parties to this agreement involving the construction or application of any of the terms, provisions, or conditions of this agreement, shall on written request of either party served on the other, be submitted first to mediation and then if still unresolved to binding arbitration. Guests agree the company will set venue and jurisdiction of any suit arising from a dispute.

## PARTIAL INVALIDITY

If any provision of this policy is held by a Court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall nevertheless continue in full force and effect without being impaired or invalidated in any way.

## CONTAINMENT OF ENTIRE POLICY

This terms and conditions policy is an independent document and supersedes any and all other agreements, either oral or in writing, between the parties hereto.